



## EUROPEAN COMMISSION

DIRECTORATE-GENERAL FOR COMMUNICATIONS NETWORKS, CONTENT AND TECHNOLOGY

Digital Decade and Connectivity  
**The Director**

Brussels  
CNECT.B.3.001/LD

Dear Sir, / Dear Madam,

Hereby, we would like to inform you that the decision of the Moldovan National Regulatory Authority ('ANCRETI'), which sets the termination rates for [mobile](#) and [fixed](#) voice calls, will enter into force **on 1 January 2024**. This decision sets the maximum call termination rates in the fixed and mobile networks to the level of "eurorates" established by [Delegated Regulation 614/215](#). The set maximum termination rates will also apply to the EU numbering plan according to the decision.

In this regard, we would like to point out that, Article 1.4 of the Delegated Regulation states the following: *Articles 4 and 5 shall also apply to calls originated from third country-numbers and terminated to Union-numbers where one of the two following conditions is met:*

- 1. where a provider of voice termination services in a third country applies to calls originated from Union-numbers, mobile or fixed voice termination rates equal or lower than the maximum termination rates set out in Articles 4 or 5 respectively for mobile or fixed termination, for each year and each Member State, on the basis of rates applied or proposed by providers of voice termination services in third countries to providers of voice termination services in the Union; [...]*

If needed, further clarifications could also be found in the [Staff working document accompanying the Delegated Regulation 2021/654, p.28](#). Furthermore, the Commission published a [FAQ](#) which clarifies specific situations concerning the application of the Delegated Regulation.

In addition, we would like to point out to the obligation envisaged by Article 75 (3) of the European Electronic Communications Code, by which National regulatory authorities ('NRAs') shall closely monitor and ensure compliance with the application of the Union-wide voice termination rates. NRAs may, at any time, require a provider of voice termination services to amend the rate it charges to other undertakings if it does not comply with the Delegated Regulation. In this regard, the Commission will, in close cooperation with responsible NRAs, closely monitor the application of the termination rates towards Moldova.

With the purpose of smoother application of Article 1.4(a) of the Delegated Regulation towards Moldovan operators and having all the EU operators informed on time about the level of termination rates in Moldova, we kindly ask you to share this information with the operators in your country. Please note that a similar letter was sent to telecom associations inviting them to share the information among their members.

Yours faithfully,

(e-signed)  
Kamila KLOC

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