

From: [REDACTED]
To: [NTP Guidelines](#); [NTP Guidelines Notifications](#)
Subject: NTP fixe Point by end-users view
Date: Monday, 18 November 2019 11:35:14

Dear Sir or Madame,

as an end-user I want the full freedom to choice my CPE. This is the reason, why you must define the NTP fixed point at Location A (Compare section 3.2.1). Forced CPE's from ISP are more restricted, have higher costs for customers and this have the same impact as a monopolist in the Network.

In a free market the end-user must get the right to use their own CPE. This will create more competition and this competition will be let the industry more innovative. If you force the CPE from the ISP, the innovation will be decrease. Because the ISP controls the development of the CPE to their own best case. This will be decreasing the innovation and let's increase the price for the customer. If you allow the NTP at location B or C, the ISP will control the most important section and can decrease the quality of service if the user want use other equipment (e.g third party equipment) after the forced NTP location. The customer has no chances to solve the problem, 'cause the ISP can say that the equipment ist "unsupported ". The ISP have the right to use closed specifications and no one can proof or correct the incompatibility. This can take the ISP to a monopolist. This will damage the free market, third party Provider and the customer.

In my Opinion in the USA and China every person have the full freedom to choice their CPE. They have the same problems as ISP forced CPE's. The opinion of the ISP, that forced CPE from ISP are more safely, is at my opinion false.

Please give the NTP Point at Location A, that every part of the market have a chance to give the free choice for the CPE and let improve the development and competition in this case.

I hope my opinion is clear enough.

Sincerely yours,

[REDACTED]
Customer
Germany