Body of European Regulators
for Electronic Communications

BEREC

Outcomes
BEREC 16th Plenary Meeting
26-27 September 2013

Dr. Leonidas Kanellos, BEREC Chair 2013

Summary

➢ Approved draft Work Programme 2014 for public consultation.

➢ Approved for publication:
- Methodology for monitoring the implementation of Common Positions on key access products (CPs approved in December 2012).
- International roaming benchmark and compliance monitoring reports.
- Annual report on regulatory accounting in practice.

➢ Discussed Single Market Regulation proposal

➢ Preceded by Stakeholder Forum (Wednesday 25/9).

Draft Work Programme 2014

Digital Single Market

| A: Infrastucture: boosting the roll-out of of next generation networks | B: Consumers: boosting empowerment and protection | C: Services: boosting the internal market |

D: Horizontal and Quality aspects

Draft Work Programme 2014 – Next steps

➢ Public consultation:
  ▪ From 1/10/2013 to 25/10/2013,

➢ Public Hearing:
  ▪ Scheduled for Thursday 17/10/2013 in Brussels.
  ▪ Open to all interested parties.
  ▪ Prior registration required, as usual (deadline 14/10/2013).

➢ Adoption of final Work Programme 2014,
  during the next BoR meeting, on 5-6 December.

Monitoring application of key access products

➢ Aim:
- Contribute to the achievement of the internal market.
- Understand how NRAs have implemented the revised CPs.
- Understand the reasons for divergences.
- Capture new and innovative emerging best regulatory practices.

➢ Methodological highlights
- Based on XL-based questionnaire.
- Closed questions but followed by reasoned analysis and interviews (when necessary).
- Analysis at both aggregate and individual (NRA) level.
- Annual exercise – to be published.

International Roaming – 11ᵗʰ Benchmark report

➢ Covers June 2012 to March 2013.

➢ Main findings

- Low growth in volumes for Voice and SMS. Retail and wholesale prices close to the cap.

- Data Services: High increase in volumes (~4x from Q1 2011 to Q1 2013). Prices below the cap.

- Alternative tariffs: increasing use – average revenue in general higher than the cap.

- Rest of the World: very high prices not justified byunderlying costs – no trend for reduction.

International Roaming – Compliance report

➢ Focuses mainly on new provisions defined in the 2012 regulation.

➢ In general satisfied with level of compliance.
  ▪ A good collection of best practices on measures to prevent/inform about inadvertent roaming.

➢ Few potential issues noted.
  ▪ Inability by some MVNOs to use wholesale resale access / threats by hosting MNOs to change the terms for domestic services.
  ▪ Increasing use of alternative tariffs – monitor if deliberate.

➢ A useful tool for NRAs to enforce regulation.

Stakeholder Forum

➢ Preceded the BoR meeting – help on Wednesday 25/9.

  ▪ To inform stakeholders on BEREC activities and positions;
    To receive inputs on issues BEREC is currently working on; and
    To provide a platform for a strategic dialogue.

➢ Attended by representatives of a range of stakeholder groups, including operators, consumers and international organisation.

➢ Main topics:

  ▪ The Electronic Communications Markets in Europe - the vision and challenges for the medium and long term
    (also addressed the Commission's single market proposals);

  ▪ Quality of Service and Transparency - the Consumer Perspective to Broadband.

Upcoming events

- ➢ Accessibility workshop
  - To be held on 15 October 2013, in Brussels.
  - Exchange of experience on regulatory measures and initiatives taken, with regards to the accessibility of disabled users to electronic communications services.
  - Participants include operators, equipment manufacturers, user associations, etc.
- ➢ Workshop on M2M services.
  - To be held on 19 November 2013, in Brussels.
  - Aimed to exchange views with stakeholders and obtain a better understanding on the M2M market and its challenges.

Board of Regulators Documents for publication

Document Title	Doc No
Methodology for monitoring the application of the BEREC common positions on WLA, WBA and WLL	BoR (13) 108
BEREC Report on the Regulatory Accounting in Practice 2013	BoR (13) 110
International Roaming BEREC Benchmark Data Report July 2012 – March 2013	BoR (13) 125
BEREC International Roaming Compliance Report	BoR (13) 126

Next BEREC Meetings

BEREC Board of Regulators and

BEREC Management Committee Meeting

December 5-6, 2013

Dr. Leonidas Kanellos, BEREC Chair 2013

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Thank You