

BEREC Office

BEREC/ BEREC Office slogan (for reference)

Towards a competitive and user-friendly European Electronic Communications market.

Our mission

We are committed to providing superior professional support to BEREC by assisting it in an efficient, proactive and timely manner in the achievement of its objectives, and thus contributing to the development of the electronic communications market for the benefit of Europe and its citizens.

Our values

Professionalism and excellence are the principles that guide us towards achieving our professional objectives.

Professionalism: being results oriented, we believe that by performing consistently to high standards we deliver maximum value to our stakeholders. Professionalism also means transparency and integrity in all our actions, and working always with the highest level of ethics for the interests of the organisation and the stakeholders.

Our approach to professionalism:

- By listening proactively to our stakeholders, we identify their needs and deliver accordingly.
- By producing quality work that is unbiased, BEREC and stakeholders are empowered to make informed decisions.
- By being and staying knowledgeable: our decisions are formed on the basis of extensive experience and good judgement.
- By being objective, we place the success of our organisation and team ahead of personal interests.

Excellence: we take pride in our work and strive for quality in everything we do. We are committed to continual self-improvement and learning.

Our approach to excellence:

- We use our skills and expertise to deliver optimal quality.
- We look for opportunities to develop ourselves individually and as a team. We are dedicated to assisting others to grow and achieve their full potential.
- We are self-critical and open to constructive feedback which helps us to identify areas for further improvement.

Accountability: we take responsibility for our actions and their outcomes both as individuals and as a team. We honour our commitments and obligations.

Our approach to accountability:

- We deliver what we promise when we promise.
- We take full ownership of the tasks assigned.
- We admit our mistakes, learn from them, and take measures not to repeat them.

Teamwork and diversity are the guiding principles in our collaboration with our colleagues and stakeholders.

Teamwork: teamwork is a corner-stone of our organisation. By sharing knowledge and expertise we cooperate to achieve our goals. We foster collaboration while maintaining individual accountability.

Our approach to teamwork:

- We strive for maximum cooperation between ourselves and our units.
- We are honest and straightforward with each other.
- We are approachable, caring and supportive. Our teamwork is based on mutual trust.
- We listen to others' views and contributions without prejudice.
- We are open and constructive in our discussions and seek consensus.
- We share ideas and information to achieve our common objectives.
- We focus on the issue and the solution, not on the individual.

Diversity: we respect diversity among our colleagues, BEREC members and across the European Union. We understand that each individual is unique and, in so doing, we recognise and value the different skills and strengths of our team. Diversity fosters creativity and growth, so we like to promote an open and respectful working environment.

Our approach to diversity:

- We believe that everyone has something to contribute.
 - We treat everyone fairly, with trust and respect, in a way that we would like to be treated.
 - We seek to understand before being understood.
 - We value differences and appreciate perspectives and experiences that differ from our own.
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