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**Latvia-Riga: The value of network neutrality to European consumers
2013/S 243-422077**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Office of the Body of European Regulators for Electronic Communications (BEREC Office)

Z. A. Meierovica Bulv. 14, 2nd floor

For the attention of: Laszlo Kasa

Riga, LV-1050

LATVIA

Telephone: +371 66117590

E-mail: procurement@bereg.europa.eu

Internet address(es):

General address of the contracting authority: <http://bereg.europa.eu>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

General public services

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

The value of network neutrality to European consumers.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 10: Market research and public opinion polling services

Main site or location of works, place of delivery or of performance: BEREC Members + BEREC observers.

NUTS code

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves a public contract

II.1.4) Information on framework agreement

II.1.5) Short description of the contract or purchase(s)

The BEREC Office is seeking to conclude a service contract for the provision of a study which will investigate the value of network neutrality to European consumers. In this study empirical data will be gathered on:

- the behaviour and perceptions of end-users, e.g. their understanding of net neutrality-related information, the impact of direct users' subscriptions to content application providers (CAPs), etc.;
- the incentives and constraints for IAS providers to differentiate traffic, focusing in particular on CAPs differentiation due to partnerships such as bundled access and content service (particularly to favour data traffic over the access service from such CAP partners).

II.1.6) **Common procurement vocabulary (CPV)**

79310000, 79311000, 79311100, 79311200, 79311300, 79311400, 79311410, 79312000, 79315000

II.1.7) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) **Lots**

This contract is divided into lots: no

II.1.9) **Information about variants**

Variants will be accepted: no

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

The maximum estimated value of the contract excluding VAT is 400 000 EUR.

Estimated value excluding VAT: 400 000 EUR

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

This contract is subject to renewal: no

II.3) **Duration of the contract or time limit for completion**

Duration in months: 7 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

See tender specification and model service contract provisions.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

See tender specification and model service contract provisions.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

See tender specifications and model service contract provisions.

III.1.4) **Other particular conditions**

The performance of the contract is subject to particular conditions: no

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

III.2.2) **Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: See tender specifications.

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:
See tender specifications.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) **Information about electronic auction**

An electronic auction will be used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

2013-BEREC-OT-02.

IV.3.2) **Previous publication(s) concerning the same contract**

no

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

IV.3.4) **Time limit for receipt of tenders or requests to participate**

17.2.2014 - 15:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 11 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening of tenders**

Date: 5.3.2014 - 11:00

Place:

BEREC Office premises, Z.A. Meierovica bulvaris 14, 2nd floor, Riga, LV-1050, REPUBLIC OF LATVIA.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: 1 representative per tenderer.
Registration by 28.2.2014 by e-mail: procurement@berec.europa.eu

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) Additional information

VI.4) Procedures for appeal

VI.4.1) Body responsible for appeal procedures

General Court
rue du Fort Niedergrünwald
2925 Luxembourg
LUXEMBOURG
Telephone: +352 4303-1
Internet address: <http://www.curia.europa.eu>
Fax: +352 4303-2100

VI.4.2) Lodging of appeals

VI.4.3) Service from which information about the lodging of appeals may be obtained

Office of the Body of European Regulators for Electronic Communications
Z.A. Meierovica bulvaris 14, 2nd floor
Riga, LV-1050
LATVIA
E-mail: procurement@berec.europa.eu
Telephone: +371 66117590
Internet address: <https://berec.europa.eu>

VI.5) Date of dispatch of this notice:

4.12.2013