

Annex 1 on BEREC GUIDELINES on Intra-EU communications

01 October 2020

BEREC Benchmark

For the second benchmark definition, BEREC used all the information on intra-EU communication services that were collected for the period 1 October 2018 - 31 March 2019. The updated BEREC benchmark enters into force with its publication and will be updated every October, starting from October 2021, together with the Intra-EU communications benchmark Report.

The BEREC benchmark is set to:

- i) 4.6 % for mobile calls
- ii) 22.2 % for fixed calls
- iii) 5.6 % for SMS